

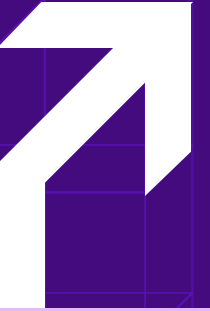
# Modernizing Access: Access MHID User Flows with Visuals



## New Sign-In Experience

### The following will be covered:

- On-platform, Access UI Changes
- Returning User Flow 1:  
*Has Access Profile but no MH Account*
- Returning User Flow 2:  
*Has MH Account (Connect, B&B, FA4) but no Access Profile*
- Returning User Flow 3:  
*Has both an MH Account AND an Access Profile*
- New User Flow:  
*New to both McGraw Hill & Access*



# **New Sign-In Experience**

On-platform, Access UI Changes


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Sign in via Shibboleth ⓘ  
Other Sign In Options ⓘ

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live 3D modules and more across the basic sciences and

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HEALTH CARE**  
The Fenway Guide  
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## Places to Sign In: Global Nav Drop Down

**Totally anonymous** – user is  
not signed into institution or  
individual account

Clicking the red sign in button  
will take a user to the new  
login (HECLR) flow

geographic location, both globally and among certain ethnic groups within a country (Fig. 358-3). For example, the Native American Yakima, Pima, and Chippewa tribes of North America have reported prevalence rates in some studies of nearly 7%. In contrast, many population studies from Africa and Asia show lower prevalence rates for RA in the range of 0.2–0.4%.

**FIGURE 358-3**

Like many other autoimmune diseases, RA occurs more commonly in females than in males, with a 2–3:1 ratio. Interestingly, studies of RA from some of the Latin American and African countries show an even greater predominance of disease in females compared to males, with ratios of 6–8:1. Given this preponderance of

**You currently do not have access**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation.

**Create or Sign In To Your McGraw Hill Account** ⓘ[Sign In at McGraw Hill](#)

Access Provided by: **University of Virginia**

**Change Access Provider**

[Sign In Via OpenAthens](#) ⓘ

[Sign In Via Shibboleth](#) ⓘ

[Sign In For Institutional Trials](#) ⓘ

[Sign Out](#)

## Places to Sign In: Paywall

**Totally anonymous** – user is not signed into institution or individual account

Clicking the red sign in button will take a user to the new login (HECLR) flow

**COPY USED IN  
IMAGE NOT FINAL**

The screenshot displays the McGraw Hill AccessMedicine website. At the top, there is a dark navigation bar with 'SUPPORT' and 'SUBSCRIBE' on the left, and an 'ACCOUNT' dropdown on the right. Below this is a white navigation bar with links for 'Review Questions', 'Cases', 'Video & Audio', and 'Study Tools'. The main content area features the 'AccessMedicine' logo, which includes a stylized cross and a hand holding a pulse line, with the tagline 'Compiled by the best minds in medicine.' Below the logo, it states 'Trusted medical education resources for learners, faculty, and clinicians.' A search bar is present with the placeholder 'Search AccessMedicine' and a 'Keyword' dropdown. On the right side, a sign-in dropdown menu is open, titled 'Sign In or Create To Your McGraw Hill Account'. It contains a prominent red 'Sign In' button, followed by the text 'Institution: McGraw Hill Professional', 'Change Access Provider', 'Sign in via OpenAthens', 'Sign in via Shibboleth', and 'Other Sign In Options'. At the bottom of the dropdown is a 'Sign Out' button. Below the main content area, there is a red horizontal line and a section titled 'QUICK Medical Diagnosis & Treatment 2025'.

## Places to Sign In: Global Nav Drop Down

**Institutionally authenticated  
but anonymous** – user is  
signed into institutional  
account but not individual

Clicking the red sign in button  
will take a user to the new  
login (HECLR) flow

because individuals with RA are living longer. The incidence and prevalence of RA vary based on geographic location, both globally and among certain ethnic groups within a country (Fig. 358-3). For example, the Native American Yakima, Pima, and Chippewa tribes of North America have reported prevalence rates in some studies of nearly 7%. In contrast, many population studies from Africa and Asia show lower prevalence rates for RA in the range of 0.2–0.4%.

FIGURE 358-3

Like many other autoimmune diseases, RA occurs more commonly in females than in males, with a 2–3:1 ratio. Interestingly, studies of RA from some of the Latin American and African countries show an even greater predominance of disease in females compared to males, with ratios of 6–8:1. Given this preponderance of females, various theories have been proposed to explain the possible role of estrogen in disease pathogenesis. Broadly speaking, most of the theories center on the role of estrogens and androgens in enhancing and suppressing the immune response, respectively. However, estrogens have both stimulatory and inhibitory effects on the immune system, and the hormonal mechanisms, if any, influencing the development of RA are unknown.

### Sign In

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation.

Create or Sign In To Your McGraw Hill Account ⓘ

Sign In at McGraw Hill

Sign In Via OpenAthens ⓘ

Sign In Via Shibboleth ⓘ

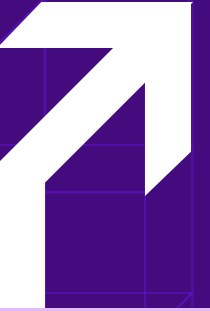
Sign In For Institutional Trials ⓘ

## Places to Sign In: Paywall

**Institutionally authenticated but anonymous** – user is signed into institutional account but not individual

Clicking the red sign in button will take a user to the new login (HECLR) flow

**COPY USED IN  
IMAGE NOT FINAL**



## New Sign-In Experience

Returning User Flow 1:  
*Has Access Profile but no MH Account*




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Sign In

Sign in via OpenAthens ⓘ  
Sign in via Shibboleth ⓘ  
Other Sign In Options ⓘ



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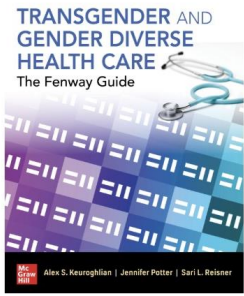
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expert content on- and off-campus, and on any device, so you

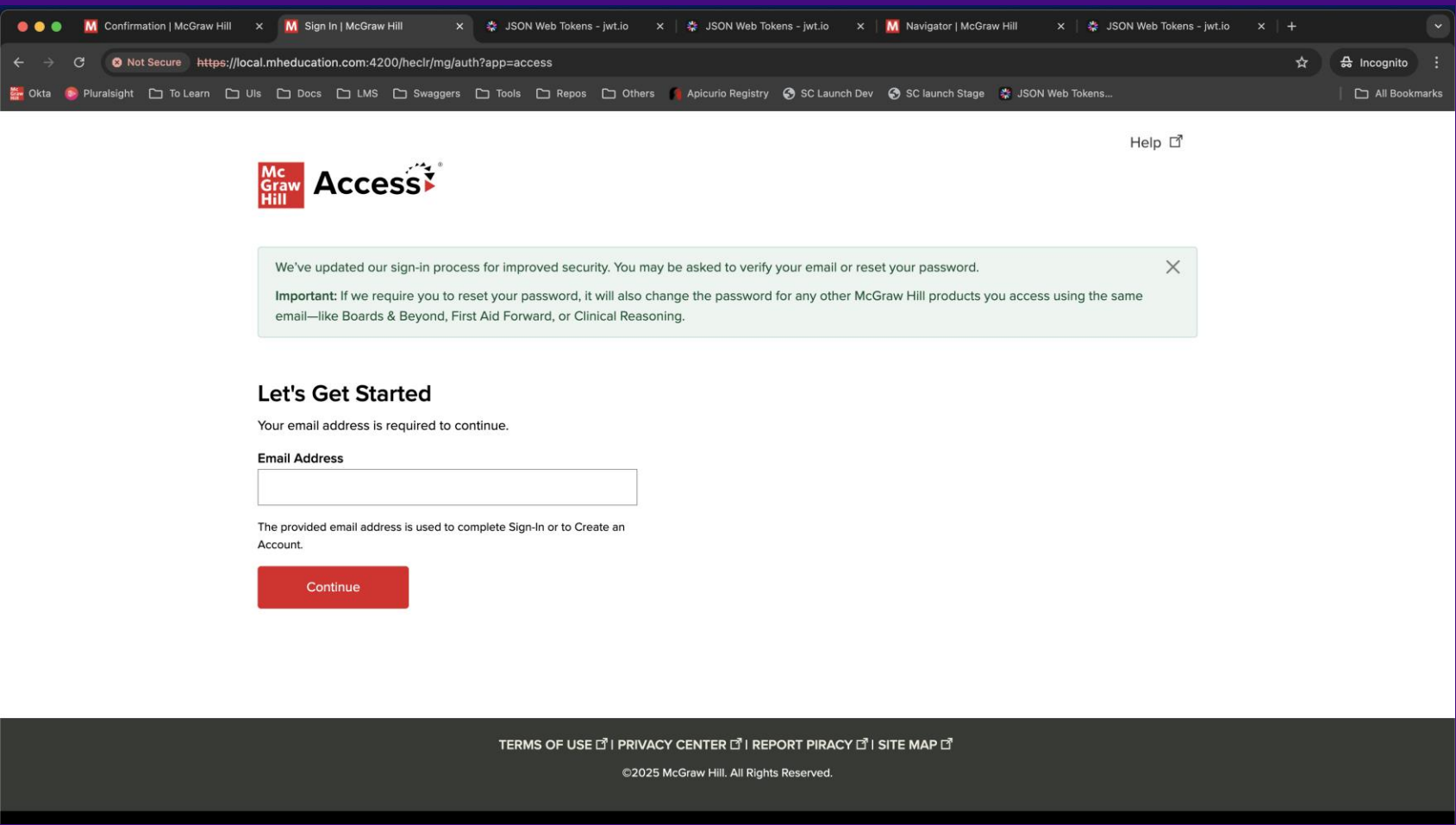
our go-to Access collection of medical learning resources  
books, review questions, cases, videos, podcasts,  
live 3D modules and more across the basic sciences and



# Returning User Flow 1

## Step 1:

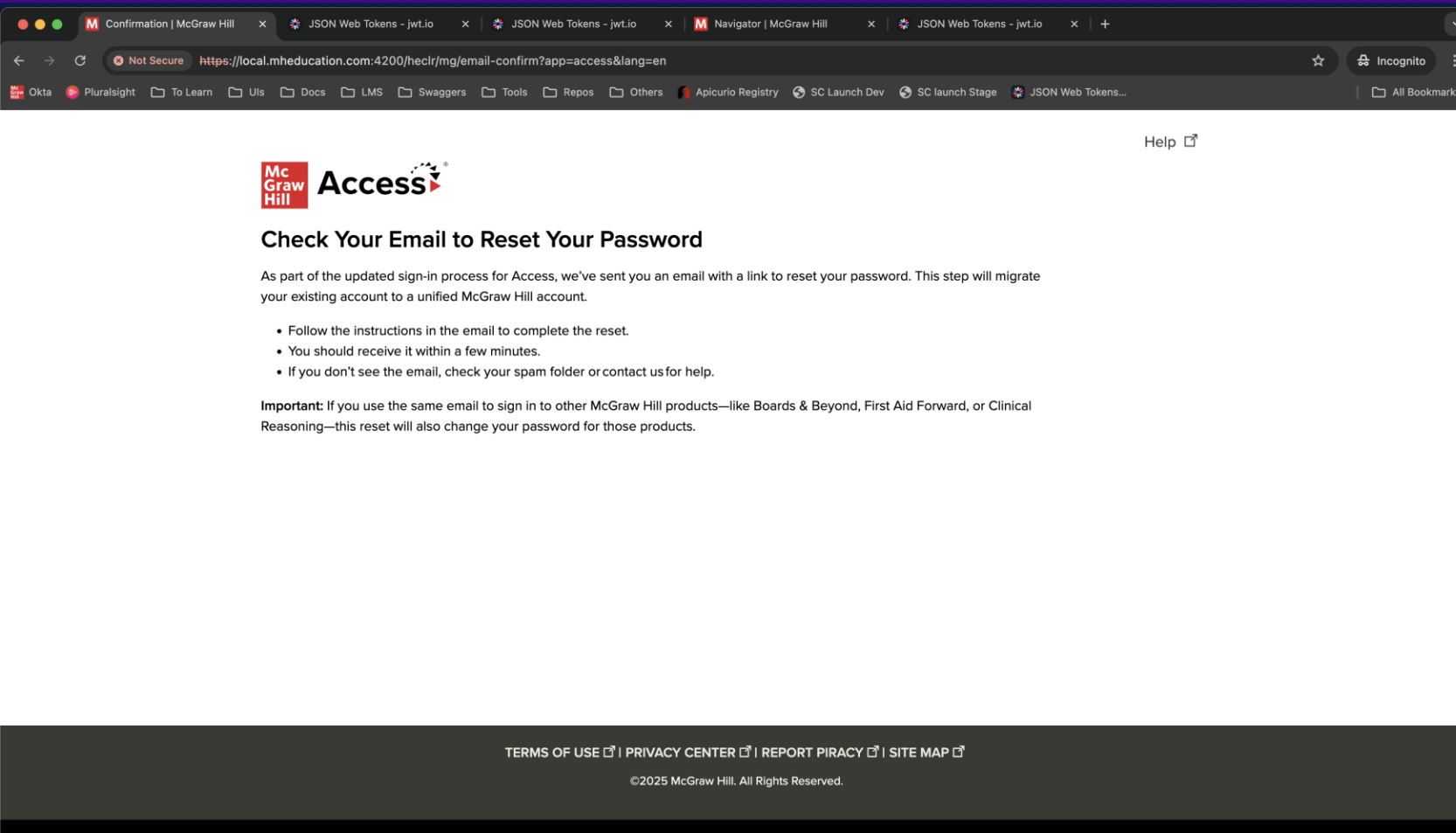
User clicks "Sign In"



# Returning User Flow 1

## Step 2:

User should get taken to this sign in page. User enters email address.



# Returning User Flow 1

## Step 3:

User will see this message to do the one-time password reset to migrate their account.

# Returning User Flow 1

## Step 4:

- User will receive the generic password reset email.
- User clicks link to reset their password.

Public Message > Reset Your Password

Edited J

To: silverchainuser01  
From: no-reply-dev@accounts-nonprod.mheducation.com  
Sending IP: 54.240.14.58  
Received: 2025-06-26 18:03:39

HTML TEXT JSON RAW LINKS SMTP\_LOG ATTACHMENTS



Dear Test silverchain user 01,

We received your password recovery request. If it wasn't you please disregard this email and make sure you can still login to your account. If you cannot login to your account, please contact the Customer Experience Group immediately at 800-331-8094.

To reset your password, follow these steps within the next 24 hours:

1. Click on the link below (it will expire in 24 hours). If a new browser window does not open automatically, simply open a web browser window and copy and paste the following link into the address bar of your web browser:

<https://accounts-dev.mheducation.com/mheducation-password-reset?ambyUserId=theb2wY9650275N4e2u4800wPp28H5a1u86LH1dE:slYv6t8aDdL8YEM50069fWAZAwed4GaA8X8-AZ8M8UM2G02oEhJLelUynGAY1y8k2G32OdU-yP.thedev8wzQR399Q397&asaccess&redirectUrl=https%3A%2F%2Fmgd-dev.silverchall.com%2Fmgd-dev%2FCompleteSignIn%2Fredirect%3Dhttps%3A%2F%2Faccounts-dev.silverchall.com>

2. On the Reset Password page:
  - Enter your new password
  - Confirm your new password
  - Click Reset Password

You can now access your McGraw Hill account!

If you did not request this change, please contact the Customer Experience Group immediately at 800-331-8094.

Please feel free to [contact us](#) with any questions.

Thank you,  
The McGraw Hill Team

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Setup Password | McGraw Hill

accounts-dev.mheducation.com/mg/setup-password/zgm4cyUplD\_HwbPwWlBZD75yN4eZdKlOesrPPzSRHSb1d6J-H1dE-xEyK6toDcLBYEN50Q89IWZAwo...

McGraw Hill Access

### Reset or Create Password

Choose and confirm a password

Password

9 to 20 characters without spaces  
1 upper case and 1 lower case letter  
1 number  
Cannot have three repeating characters  
Email address cannot exist in the password

Confirm Password

☐ I acknowledge and agree to the terms of McGraw Hill.

By clicking "Reset Password", I confirm that I have read and agree to the terms of the McGraw Hill [Terms of Use](#), the [Video Viewing Notice](#), the [Consumer Purchase Terms](#) if applicable, and [Privacy Notice](#).

Cancel Continue

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## Returning User Flow 1

### Step 5:

- User gets taken to this screen.
- User enters new password and **accepts the terms and conditions.**

## Public Message &gt; Password Change Successful

To silverchairuser01  
From no-reply-dev@accounts-nonprod.mheducation.com  
Sending IP 54.240.9.115  
Received 2025-06-26 18:08:22

HTML TEXT JSON RAW LINKS SMTP\_LOG ATTACHMENTS



Dear Test silverchair user 01,

You have successfully reset your McGraw Hill account password your McGraw Hill products and services.

If you did not request this change, please contact the Customer Support at 800-331-5054.

Please feel free to [contact us](#) with any questions.

Thank you,  
The McGraw Hill Team

McGraw Hill LLC 1325 Avenue of the Americas New York NY 100

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Please do not reply to this auto-generated email.

Sign In | McGraw Hill

accounts-dev.mheducation.com/mg/auth?redirectUrl=https%3A%2F%2Fmgdev.silverchair.com%2F%2FCompleteSignIn%3Fredirecturl%3Dhttps%3A%2F%2Fa...

Okta Pluralsight To Learn Uis Docs LMS Swaggers Tools Repos Others Apicurio Registry SC Launch Dev

Help

**McGraw Hill Access**

Great! You're all set and can now sign in with your password.

**Let's Get Started**

Your email address is required to continue.

Email Address

The provided email address is used to complete Sign-In or to Create an Account.

Continue

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# Returning User Flow 1

## Step 6:

- User password is reset. User will receive the generic password change successful email.
- User now has an MH account and will be redirected to sign in page where they can sign in by entering their email.

Sign In | McGraw Hill

accounts-dev.mheducation.com/mg/auth?app=access

Help

McGraw Hill Access

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### Sign In

Request a temporary access link to be sent to your email inbox or enter a password manually.

Email Address

accessstestuser01@mheqa.com

Sign-In Method

☐ Receive Temporary Access Link

☐ Enter Password Manually

By clicking "Continue", I confirm that I have read and agree to the terms of the McGraw Hill Terms of Use, the Video Viewing Notice, the Consumer Purchase Terms if applicable, and Privacy Notice.

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# Returning User Flow 1

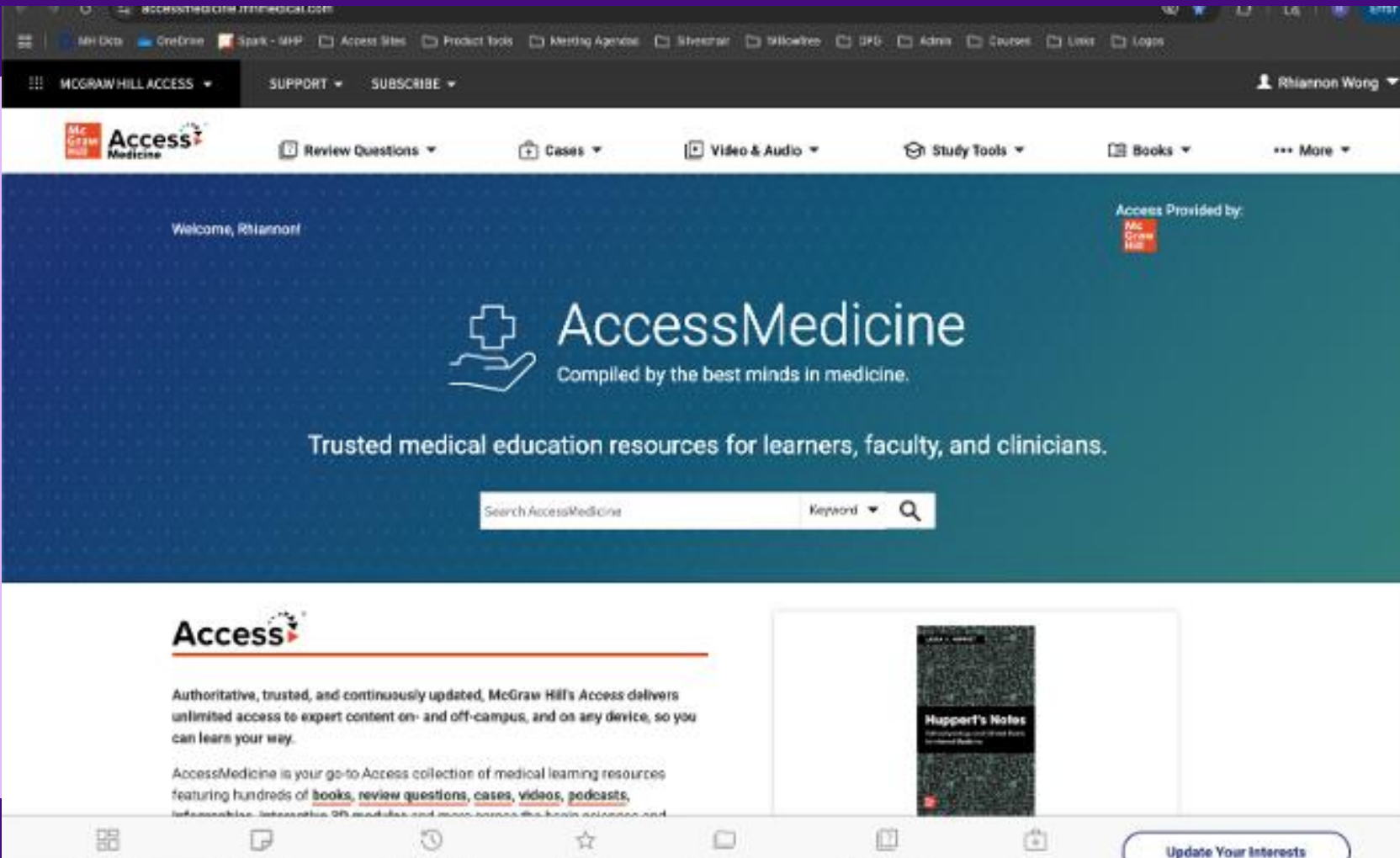
## Step 7:

- User will see the option to sign in via temporary access link or enter password manually.
- User can now proceed with sign in via preferred method.

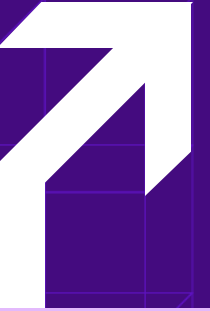
# Returning User Flow 1

## Step 8:

- User will return to where they started on Access. Once signed in, they should see their name at the top right.
- If they domain matched or are on IP, Shibboleth, etc., they should see "Access Provided by" their institution.
- **User now has 180 days to sign in remotely before needing to re-authenticate.**







## New Sign-In Experience

Returning User Flow 2:

*Has MH Account (Connect, B&B, FA4) but no  
Access Profile*


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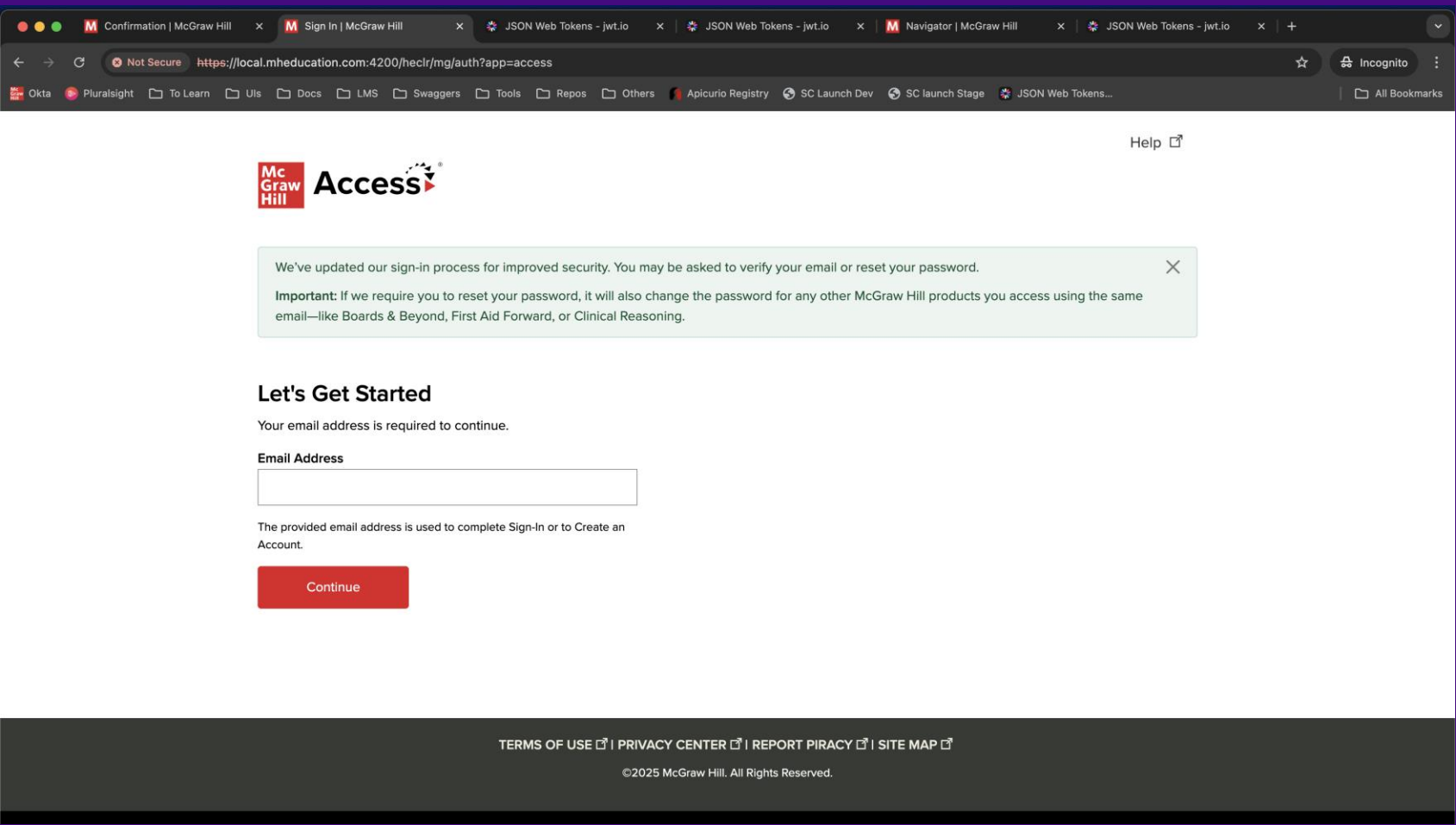
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books, review questions, cases, videos, podcasts,  
live 3D modules and more across the basic sciences and

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GENDER DIVERSE  
HEALTH CARE**  
The Fenway Guide  
Alice S. Kouroughlan | Jennifer Potter | Sari L. Reisman

## Returning User Flow 2

### Step 1:

User clicks "Sign In"



# Returning User Flow 2

## Step 2:

User should get taken to this sign in page. User enters email address.

Sign In | McGraw Hill

accounts-dev.mheducation.com/img/auth/app-access

Help

McGraw Hill Access

< Back

### Sign In

Request a temporary access link to be sent to your email inbox or enter a password manually.

Email Address

accesstestuser01@mheqa.com

Sign-In Method

☒ Receive Temporary Access Link

☐ Enter Password Manually

By clicking "Continue", I confirm that I have read and agree to the terms of the McGraw Hill Terms of Use, the Video Viewing Notice, the Consumer Purchase Terms if applicable, and Privacy Notice.

Continue

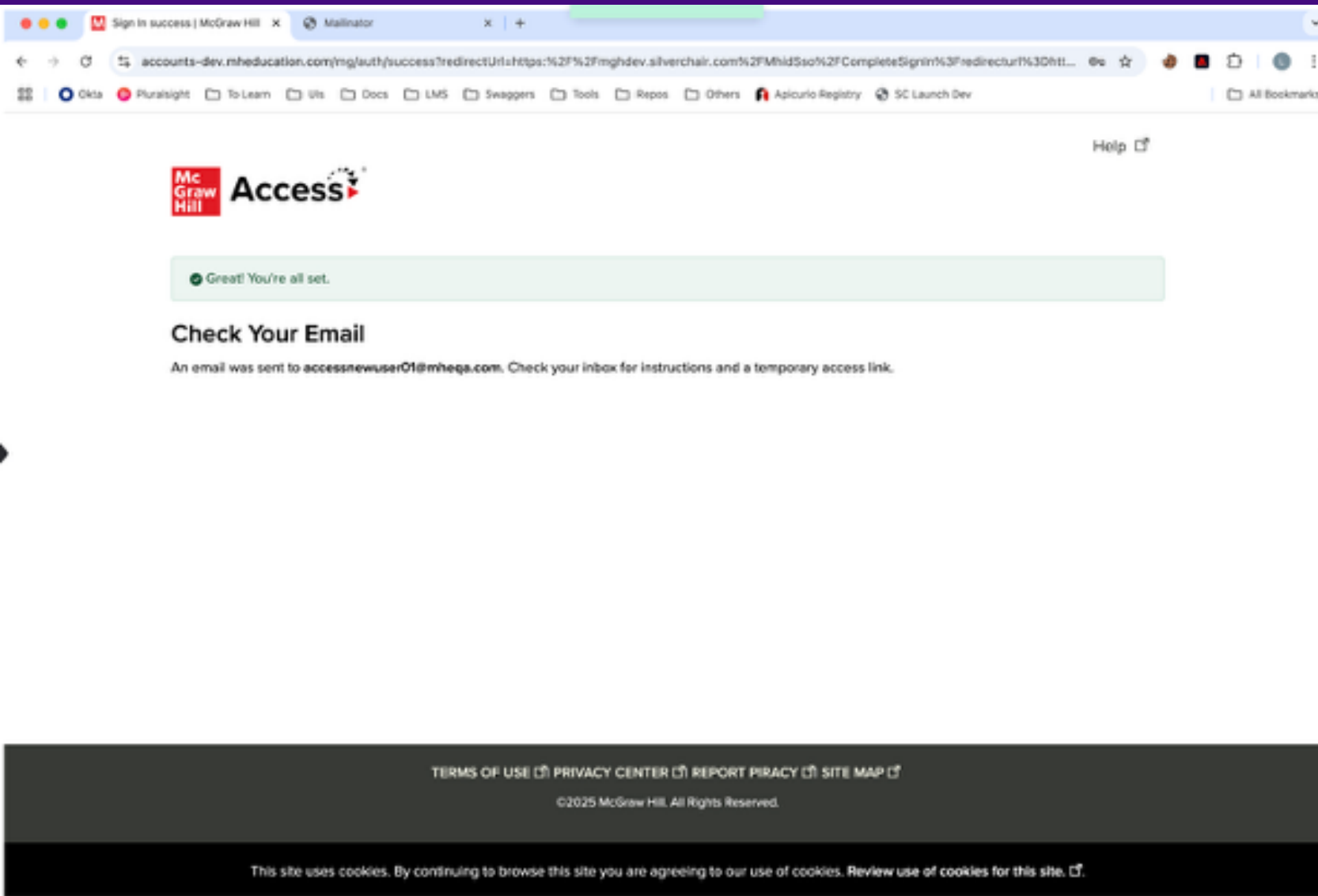
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## Returning User Flow 2

### Step 3:

- System recognizes user already has an MH account. User selects preferred sign-in method.
- User accepts terms by clicking Continue.



## Returning User Flow 2

### Step 4:

- User will see this message to check their email and verify their email address.
- Since the user is new to Access, they will need to verify their email address (on the back-end, this is to map their MH account to Access/Silverchair).



**Hello Access Test,**

Please [verify your email address](#) to ensure the security of your account and maintain uninterrupted access to your course materials.

This link is exclusively for your use and cannot be shared with others. It will expire in 24 hours and can be used only once.

Thank you,  
McGraw Hill

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## Returning User Flow 2

### Step 5:

- User should receive verification email with link.
- User clicks on the link to verify their email.

Access Login with New Pass... x Profile | McGraw Hill x Mailinator x +

accounts-dev.mheducation.com/mg/profile?app=access

My Account

**McGraw Hill Access**

### Complete My Account

Please enter the missing required fields to complete your profile and continue:

- Enter a last name
- Select a profession
- Select school

#### Personal Information

Email Address  
ajfien.jawaid20@mailinator.com

First Name  
Test

Last Name

#### School

Country  
United States

School Search

Profession  
Select a Profession

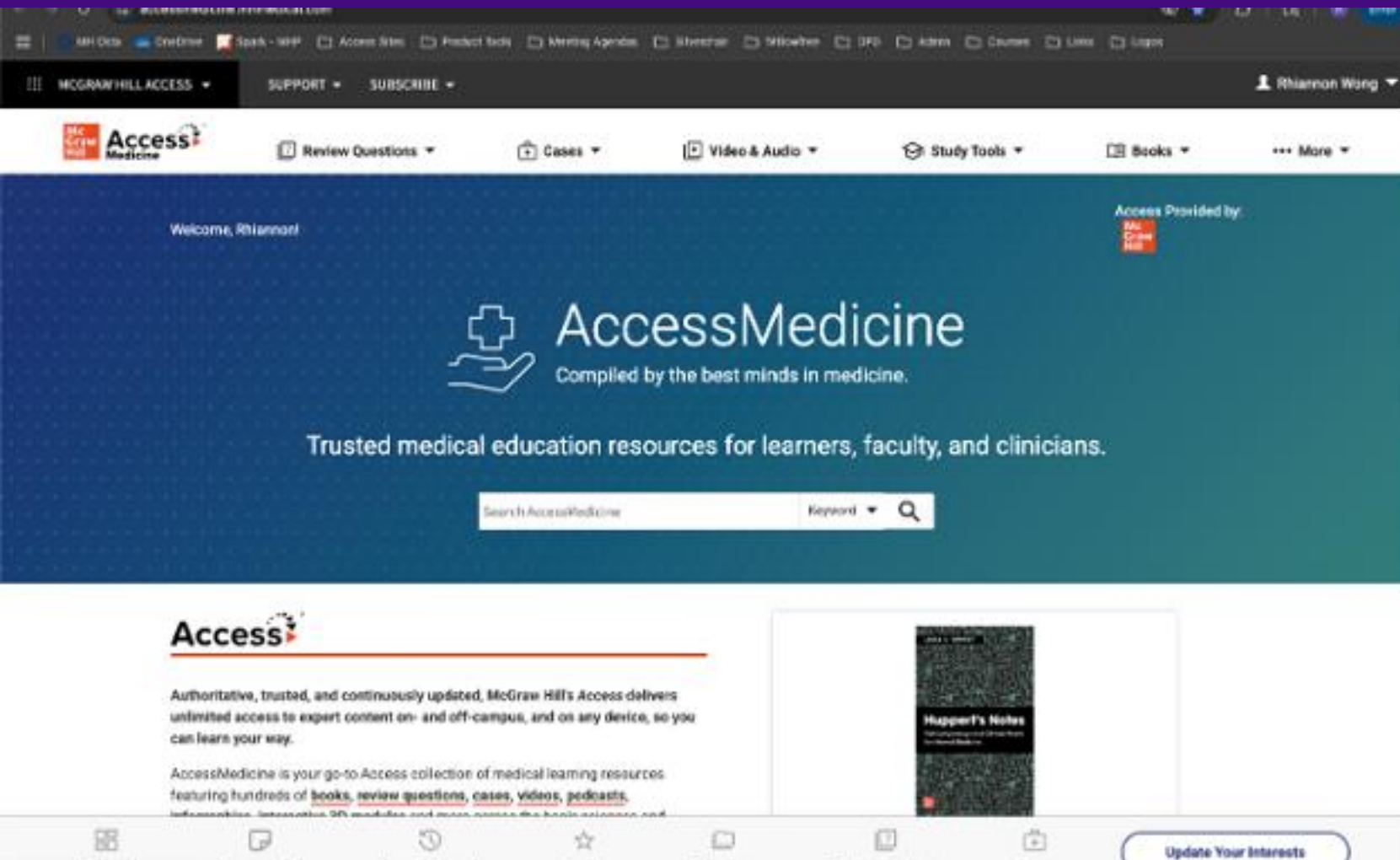
Cancel Save and continue

TeamDemo

## Returning User Flow 2

### Step 6:

User may be asked to enter a few more fields if their account is missing any of these fields.

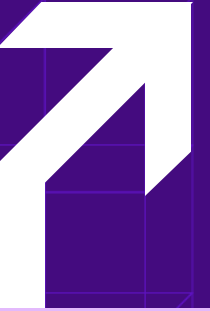


## Returning User Flow 2

### Step 7:

- User will return to where they started on Access. Once signed in, they should see their name at the top right.
- If they domain matched or are on IP, Shibboleth, etc., they should see "Access Provided by" their institution.
- **User now has 180 days to sign in remotely before needing to re-authenticate**





## New Sign-In Experience

Returning User Flow 3:

*Has both an MH Account AND an Access Profile*


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Sign In

Sign in via OpenAthens ⓘ  
Sign in via Shibboleth ⓘ  
Other Sign In Options ⓘ



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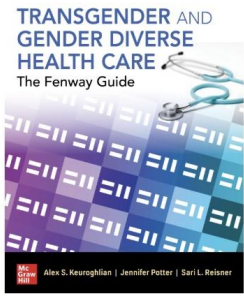
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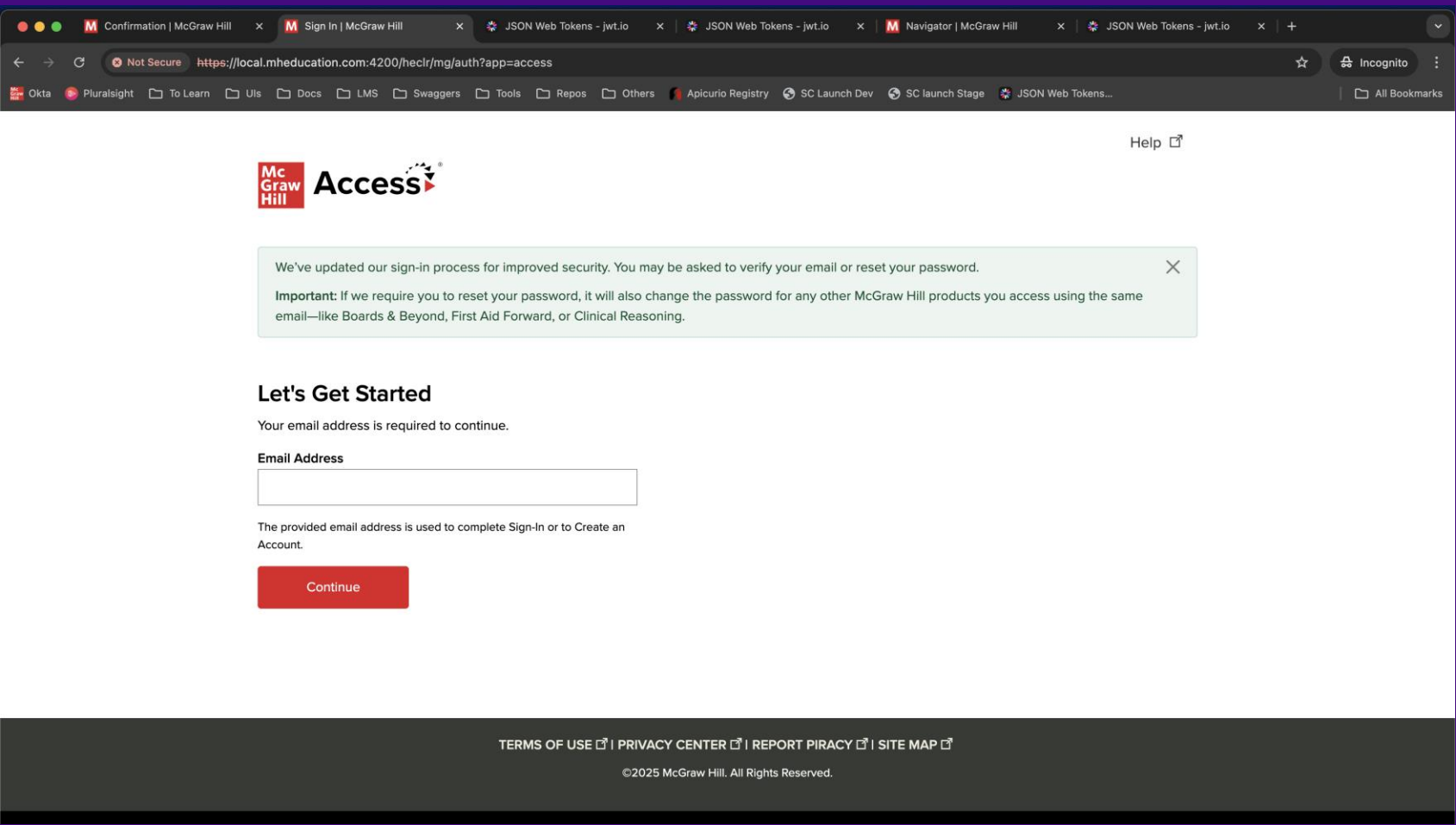
ur go-to Access collection of medical learning resources  
books, review questions, cases, videos, podcasts,  
live 3D modules and more across the basic sciences and



## Returning User Flow 3

### Step 1:

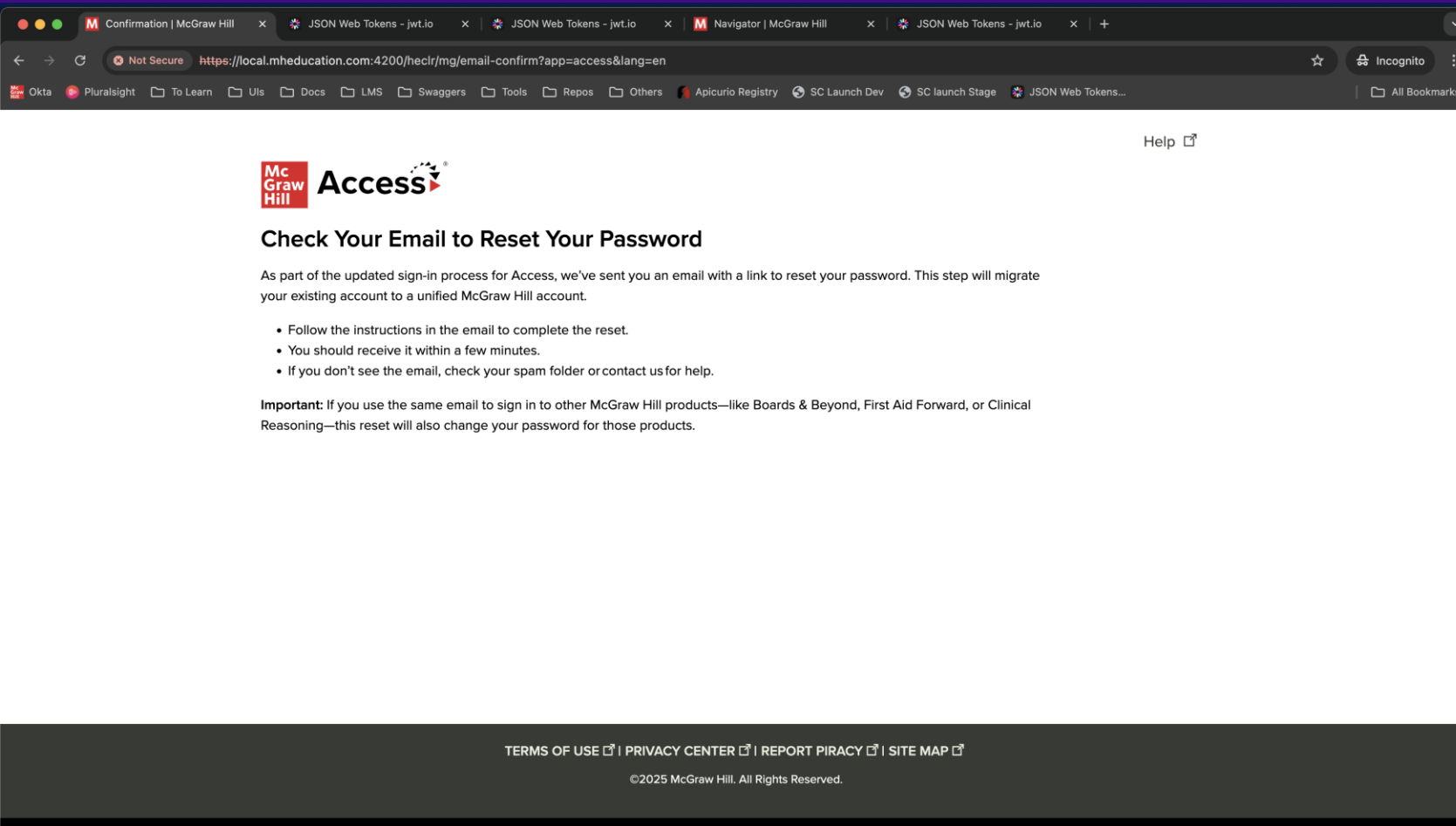
User clicks "Sign In"



# Returning User Flow 3

## Step 2:

User should get taken to this sign in page. User enters email address.



# Returning User Flow 3

## Step 3:

- User will see this message to do the one-time password reset to migrate their account.
- **Because the user had both accounts**, creating a new password will: **1)** complete the connection process in the backend and **2)** act as a verification check.

## Returning User Flow 3

## Step 4:

- User will receive the generic password reset email.
- User clicks link to reset their password.

Setup Password | McGraw Hill

accounts-dev.mheducation.com/mg/setup-password/zgm4cyUpID\_HwbPwWl6ZD75yN4eZdKl0esrPPzSRHSb1d6J-H1dE-xEyK6l6DcLBYEN50Q69WZAwo...

McGraw Hill Access

### Reset or Create Password

Choose and confirm a password

Password

9 to 20 characters without spaces  
1 upper case and 1 lower case letter  
1 number  
Cannot have three repeating characters  
Email address cannot exist in the password

Confirm Password

☐ I acknowledge and agree to the terms of McGraw Hill.

By clicking "Reset Password", I confirm that I have read and agree to the terms of the McGraw Hill [Terms of Use](#), the [Video Viewing Notice](#), the [Consumer Purchase Terms](#) if applicable, and [Privacy Notice](#).

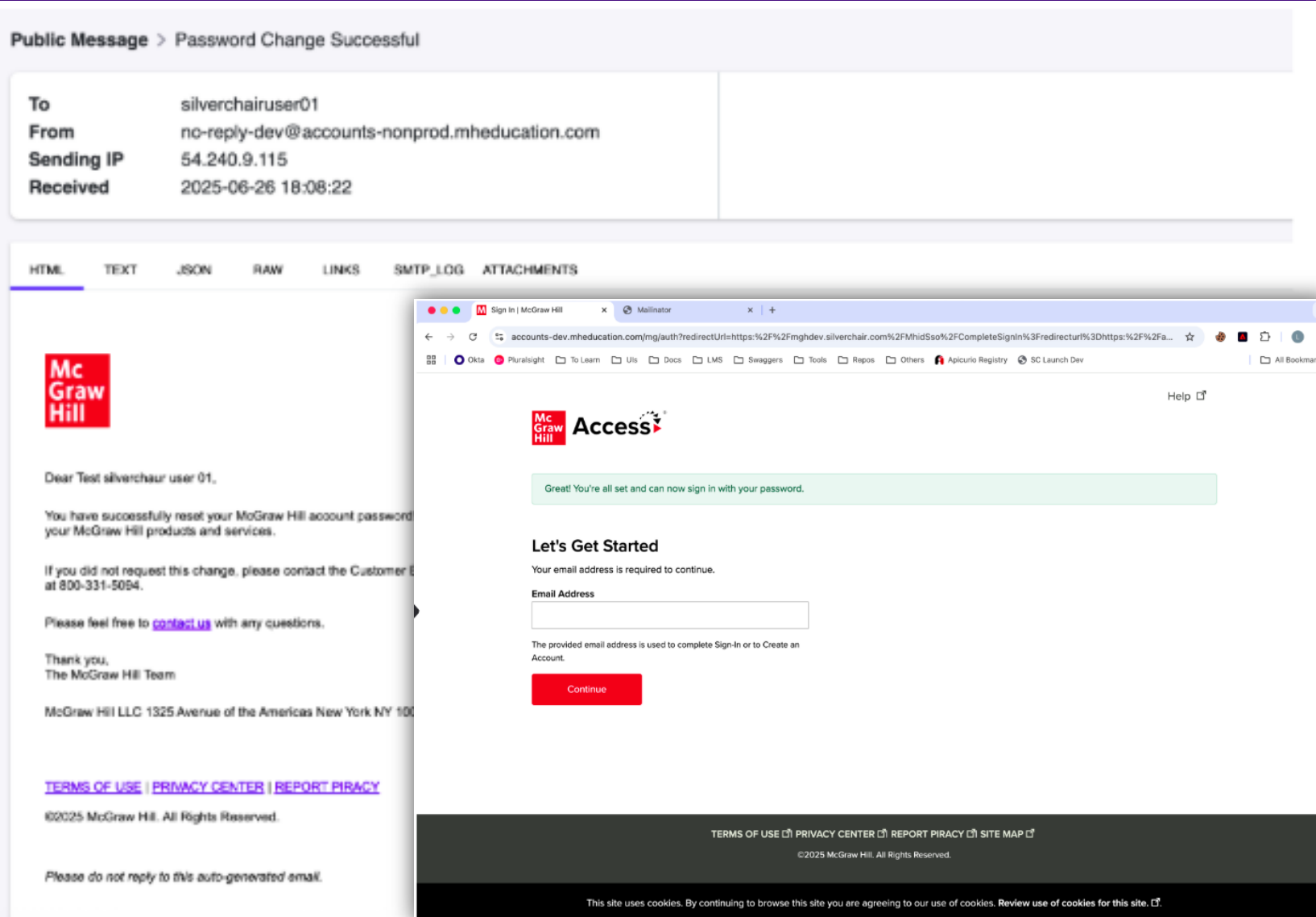
Cancel Continue

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## Returning User Flow 3

### Step 5:

- User gets taken to this screen.
- User enters new password and **accepts the terms and conditions.**



## Returning User Flow 3

## Step 6:

- User password is reset. User will receive the generic password change successful email.
- User will be redirected to sign in page where they can sign in by entering their email.
- **User will now use this password to login to any/all MH Accounts associated with their email address**

Sign In | McGraw Hill

accounts-dev.mheducation.com/mg/auth?app=access

Help

**McGraw Hill Access**

[< Back](#)

### Sign In

Request a temporary access link to be sent to your email inbox or enter a password manually.

**Email Address**

accessstestuser01@mheqa.com

**Sign-In Method**

☐ Receive Temporary Access Link

☐ Enter Password Manually

By clicking "Continue", I confirm that I have read and agree to the terms of the McGraw Hill Terms of Use, the Video Viewing Notice, the Consumer Purchase Terms if applicable, and Privacy Notice.

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## Returning User Flow 3

### Step 7:

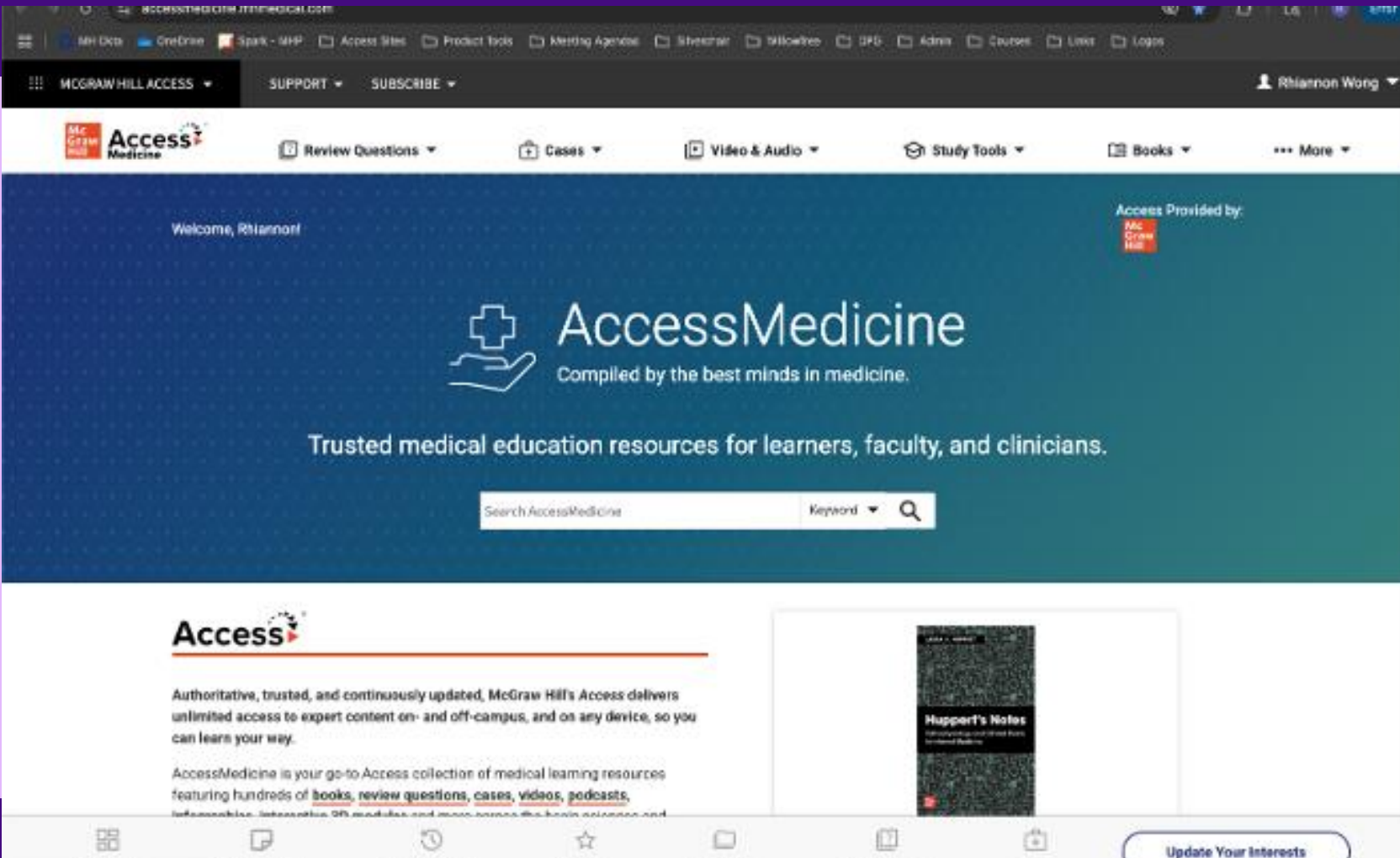
- User will see the option to sign in via temporary access link or enter password manually.
- User can now proceed with sign in via preferred method.

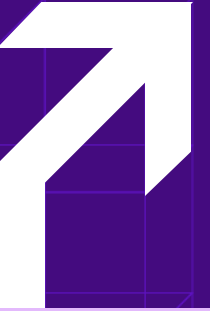


## Returning User Flow 3

### Step 8:

- User will return to where they started on Access. Once signed in, they should see their name at the top right.
- If they domain matched or are on IP, Shibboleth, etc., they should see "Access Provided by" their institution.
- **User now has 180 days to sign in remotely before needing to re-authenticate.**





# **New Sign-In Experience**

New User Flow:  
*New to both McGraw Hill & Access*


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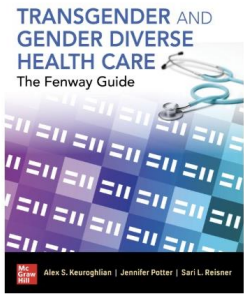
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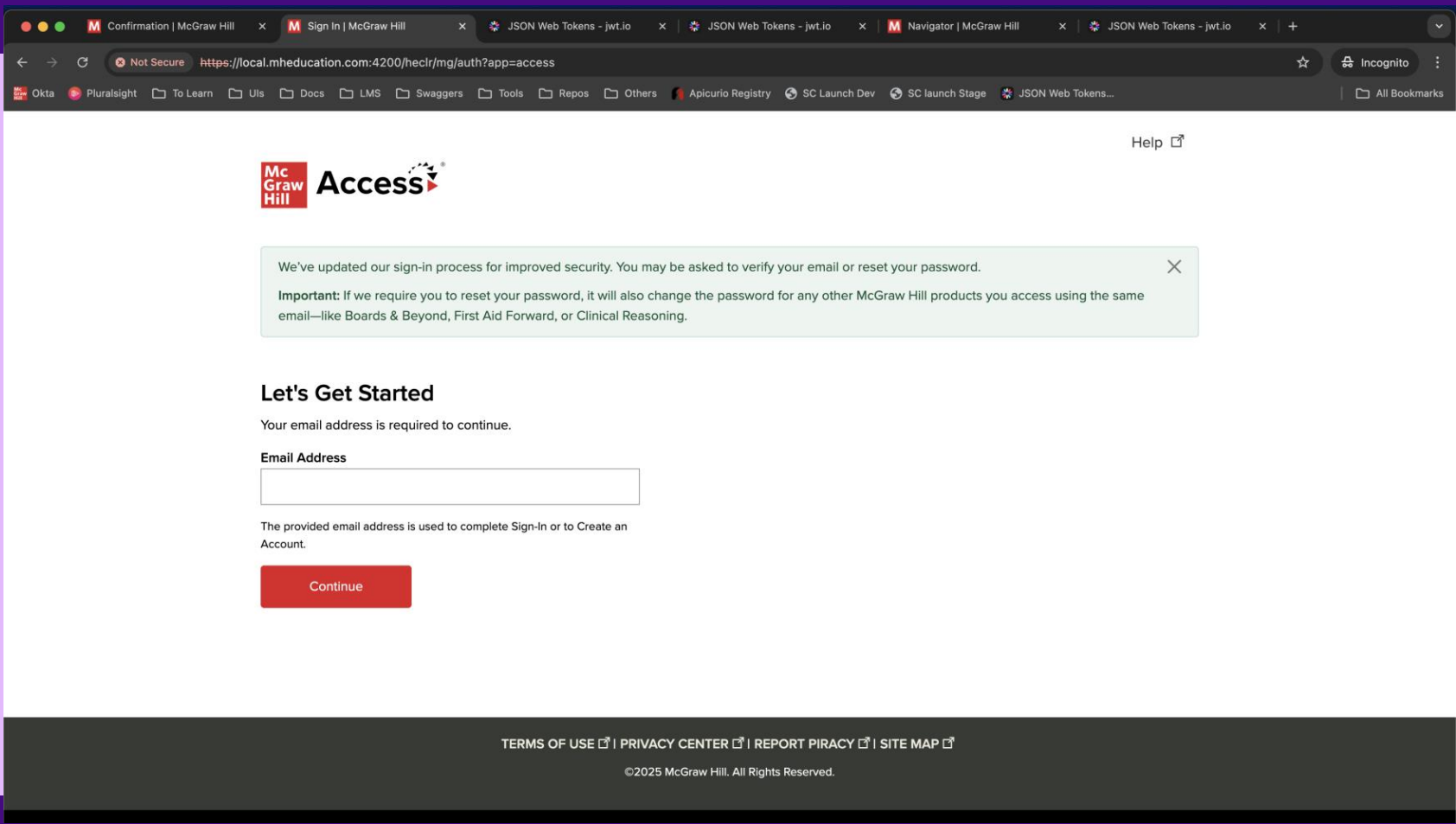
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live 3D modules and more across the basic sciences and

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GENDER DIVERSE  
HEALTH CARE**  
The Fenway Guide  
  
Alice S. Houghman | Jennifer Potter | Sari L. Reiner

## Flow: New User

### Step 1:


User clicks "Sign In"



# Flow: New User

## Step 2:

User should get taken to this sign in page. User enters email address.



[+ Back](#)

## Create Account


Almost ready! We need a few more pieces of required information to continue.

Email Address  
accessnewuser01@mhheqa.com


First Name


Last Name

Profession  

Select a Profession 

Sign-In Method

☐ Receive Temporary Access Link 

☐ Enter Password Manually 

The provided email address is used to complete Sign-in or to Create an Account.

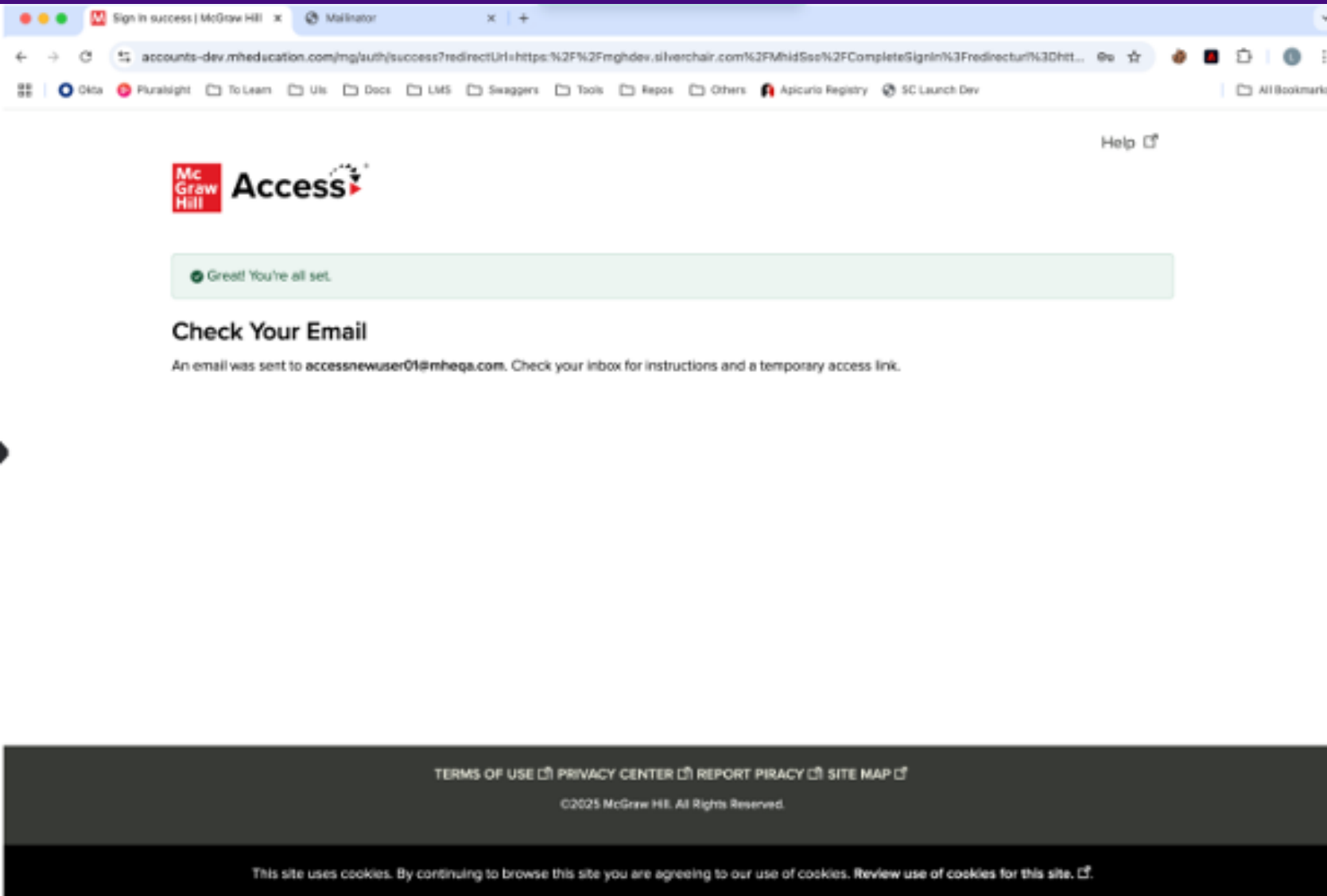
☐ I acknowledge and agree to the terms of McGraw Hill.  
By clicking "Continue", I confirm that I have read and agree to the terms of the McGraw Hill Terms of Use [\[1\]](#), the Video Imaging Notice [\[2\]](#), the Computer Purchase Terms [\[3\]](#) if applicable, and Privacy Notice [\[4\]](#).

Continue

## Flow: New User

### Step 3:

- System should recognize the user is tied to an institution based on the email address they entered or their IP (or other institutional authentication).
- User will get taken to the account creation page.
- User fills in required fields including profession and preferred sign-in method and **accepts the terms.**



## Flow: New User

### Step 4:

User will see this message to check their email and verify their email address.



**Hello Access Test,**

Please [verify your email address](#) to ensure the security of your account and maintain uninterrupted access to your course materials.

This link is exclusively for your use and cannot be shared with others. It will expire in 24 hours and can be used only once.

Thank you,  
McGraw Hill

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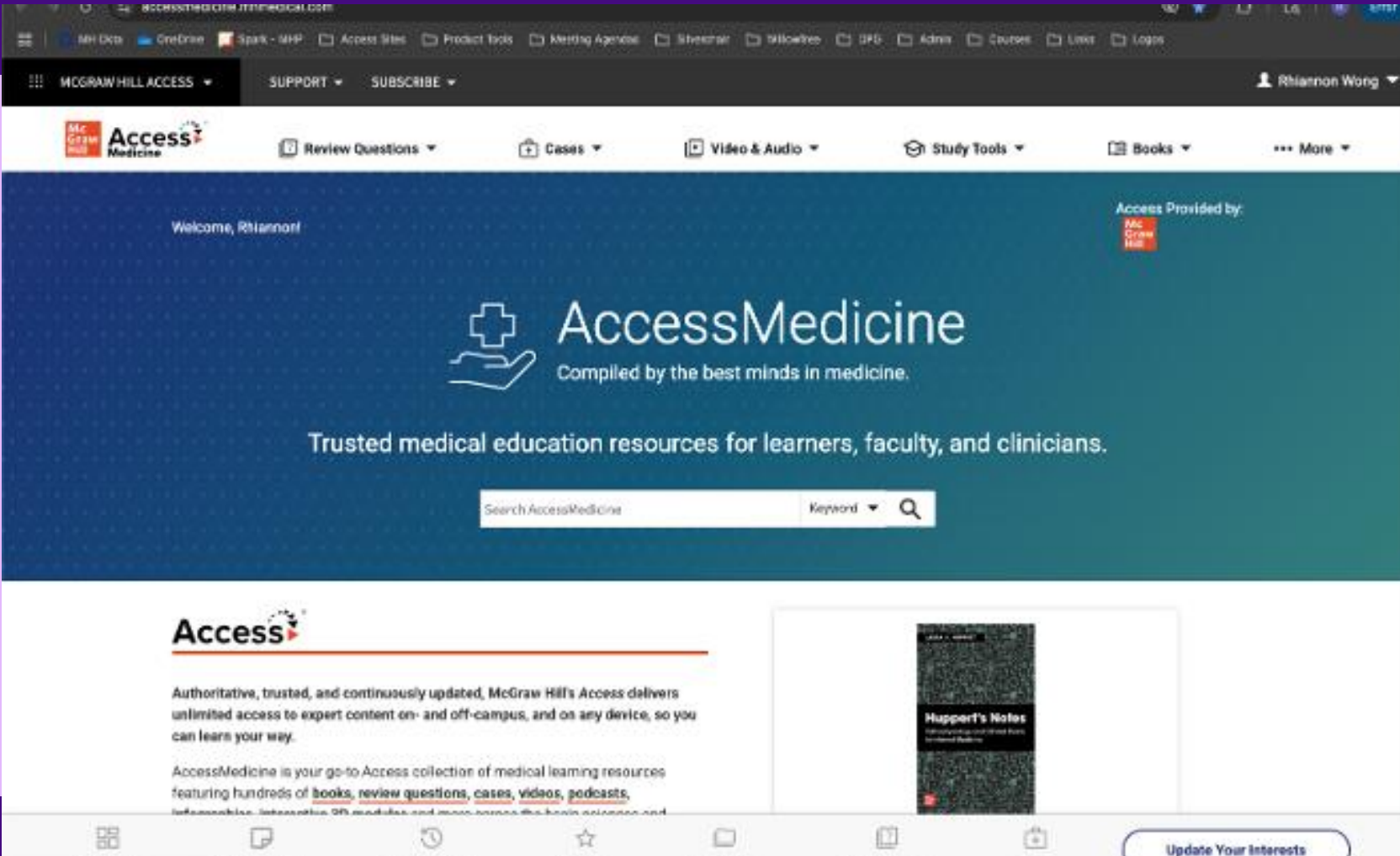
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## Flow: New User

### Step 5:

User should receive the generic verification email. User clicks on the link to verify their email address.



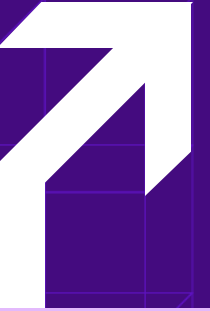


## Flow: New User

### Step 6:

- User will return to where they started on Access. Once signed in, they should see their name at the top right.
- If they domain matched or are on IP, Shibboleth, etc., they should see "Access Provided by" their institution.
- **User now has 180 days to sign in remotely before needing to re-authenticate**





# Email Domain Match

## Introducing Email Domain Match *(Formerly Implicit Access)*



- New authentication method that recognizes users by institutional email domain
- Enables automatic access without needing IP or proxy link verification
- Especially valuable for hybrid and off-campus users

## How Email Domain Match Works

**01**

Account agrees to email domain match, provides MH with the email domain, backend setup

**02**

End users will enter institutional email during sign-up

**03**

System detects verified domain

**04**

User granted access automatically

**Seamless, secure, and reduces manual intervention.**

Users will reverify their email every 180 days (as opposed to 90), and will automatically be prompted during sign-in.